



JOB POSTING

Competition Number 2025-99

Union/Non-Union: OPSEU
Position: Peer Support Navigator - PSN
Status: Casual
Program: Peer Support Services
Initially assigned to: North Bay Regional Health Centre – Emergency Department

Purpose:

Reporting to the Program Manager, the Peer Support Navigator is an individual with lived experience with mental health and/or addiction issues. They provide information and assistance to individuals as they enter and leave the hospital setting. The Peer Support Navigator will work as part of the multidisciplinary team, providing support to patients through a shared care model while advocating for the needs of individuals within the community.

Education and training:

- Proof of successful completion of High School Diploma or GED

Requirements:

- A negative Police Vulnerable Sector Check
- A valid class G driver’s license and proof of insurance
- Daily access to a reliable vehicle
- Current First Aid and CPR certificate required
- Current Non-Violent Crisis Intervention (NVC) training or willingness to obtain
- Current Applied Suicide Intervention Skills Training (ASIST) or willingness to obtain
- Able to lift at a minimum 20 lbs. from squatting to standing position
- Bilingualism (English/French) is an asset

Experience:

- 1-2 years of experience working with individuals living with complex needs including mental illness and addictions
- Lived experience with Mental Health, and experience working with individuals who have a serious mental illness
- Experience working in a community setting and working knowledge of community resources

Knowledge/Skills/Abilities:

- Basic working knowledge of computer software
- Ability to work cooperatively and independently with minimal supervision and as part of a team
- Knowledge of mental illness/addiction issues, the mental health/addictions system and other concepts related to the effects of serious mental illness/addictions
- Knowledge of and sensitivity to gender, race, sexual orientation, age, and multicultural issues
- Effective problem solving and decision-making skills
- Proficiency in managing challenging behaviours
- Excellent interpersonal/verbal/written communication skills
- Ability to maintain confidentiality as per PHIPA (*Personal Health Information Protection Act*)
- Working knowledge of the Mental Health Act, and Health Care Consent Act

Personal Suitability:

- Commitment to continuous learning
- Demonstrated positive work record and good attendance
- Demonstrated commitment to client and family-centered care
- Willing to work flexible hours; days, evenings, weekends, and holidays

Selection Process:

Candidates will be selected for the position based on their skill, ability, experience, and qualifications as identified in their resume

Shift:

Days, evenings, weekends, and holidays

French Language Services Required:

Bilingualism is an asset

Salary:

\$20.30 – \$21.00/hour
 \$36,946.....\$38,365* (*based on full-time hours)

Send resume and cover letter via email

Please note the job competition number (see above) in the subject line of the email to:

careers@nbd.cmha.ca

CMHA-NBD promotes the principles of and adheres to the tenets of the Ontario Human Rights Code. We strongly encourage applicants with lived experiences, from Indigenous communities, people of all races, colors, ethnic origins, religions, disabilities and sexual orientations to apply. We recognize that equitable access to employment is an agent in social change.