



## **JOB POSTING**

### **Competition Number 2025-92**

**Union/Non-Union:** OPSEU  
**Position:** Personal Support Worker (Residential Worker)  
**Status:** Casual  
**Program:** Specialized Housing  
**Initially assigned to:** To Be Determined

#### **Purpose:**

Reporting to the Program Manager, Personal Support Workers provide hands on assistance to clients and the Specialized Housing Program. Personal Support Workers will be responsible for providing care focussing on the client's activities of daily living.

#### **Education and training:**

- Proof of successful completion of a Personal Support Worker (PSW) certificate from a recognized Ontario PSW program or 3 to 5 years' experience providing personal support in the daily living of residential clients

#### **Requirements:**

- A negative Police Vulnerable Sector Check
- A valid class G driver's license and proof of insurance
- Daily access to a reliable vehicle
- Current CPR certificate - level C or willingness to obtain
- Current Non-Violent Crisis Intervention (NVC) training or willingness to obtain
- Current Applied Suicide Intervention Skills Training (ASIST)
- Current Safe Food Handling course or willingness to obtain
- Must be able to perform the physical demands of the job; lifting, carrying, positioning, transferring, holding, bending
- Bilingualism (English/French) is an asset

#### **Experience:**

- Personal Support Worker (PSW) certificate plus 1 year of experience **or** 3-5 years of experience without a PSW certificate
- Recent experience working with vulnerable populations, specifically adults living with a serious and persistent mental illness and/or acquired brain injury (ABI) and/or Addictions and/or complex healthcare needs providing assessments and rehabilitation services

#### **Knowledge/Skills/Abilities:**

- Basic working knowledge of computer software
- Ability to work cooperatively and independently with minimal supervision and as part of a team
- Effective problem solving and decision-making skills
- Proficiency in managing challenging behaviours
- Excellent interpersonal/verbal/written communication skills
- Ability to maintain confidentiality as per PHIPA (*Personal Health Information Protection Act*)

#### **Personal Suitability:**

- Commitment to continuous learning
- Demonstrated positive work record and good attendance
- Demonstrated commitment to client and family-centered care
- Willing to work flexible hours; days, evenings, weekends, and holidays

#### **Selection Process:**

Candidates will be selected for the position based on their skill, ability, experience, and qualifications as identified in their resume

#### **Shift:**

Days, evenings, weekends, and holidays

#### **French Language Services Required:**

Bilingualism is an asset. If no bilingual candidates (both internal and external) meet the qualifications, unilingual candidates will be considered

#### **Salary:**

\$20.30 – \$21.08/hour

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**Send resume and cover letter via email**

**Please note the job Competition Number (see above) in the subject line of the email:**

[careers@nbd.cmha.ca](mailto:careers@nbd.cmha.ca)

***CMHA-NBD promotes the principles of and adheres to the tenets of the Ontario Human Rights Code. We strongly encourage applicants with lived experiences, from Indigenous communities, people of all races, colors, ethnic origins, religions, disabilities and sexual orientations to apply. We recognize that equitable access to employment is an agent in social change.***