



JOB POSTING

Competition Number 2025-02

Union/Non-Union: OPSEU
Position: Mobile Crisis Response Team Worker (MCRT)
Status: Temporary Full Time (12 month contract)
Program: Mobile Crisis Response Team (MCRT)
Site: OPP Nipissing Detachment

Purpose:

Under the direction of the Program Manager, the Mobile Crisis Response Worker (MCRT) is primarily responsible to act as a first response intervention for mental health and/or addictions related crisis where the individual requests or is deemed in need of mental health/addictions crisis response intervention. The worker will work with local law enforcement to assist in deescalating the acuity of the crisis, support the individual to stabilize, and link the individual to local mental health and addictions services as required. The MCRT will assist with program planning and development, resource utilization management, continuing education, quality assurance, and risk management throughout the catchment area, to ensure that the daily operations and coordination of service delivery meets the goals and objectives of the Organization.

Education and training:

- Proof of successful completion of Social Worker and or Registered Practical Nursing Diploma from a recognized Ontario College and proof of registration with the Ontario College of Nurses and or Ontario College of Social Workers

Requirements:

- A negative Police Vulnerable Sector Check – Level 4 Clearance
- A valid Class G driver’s license and proof of insurance
- Daily access to a reliable vehicle
- Current First Aid and CPR certificate required
- Current Non-Violent Crisis Intervention (NVCI) training or willingness to obtain
- Current Applied Suicide Intervention Skills Training (ASIST) or willingness to obtain
- Able to lift at a minimum 20 lbs. from squatting to standing position
- Bilingualism (English/French) is an asset

Experience:

- Minimum 3 to 5 years of experience working with vulnerable populations, specifically adults living with a serious and persistent mental illness and/or acquired brain injury (ABI) and/or Addictions and/or complex healthcare needs providing assessments and rehabilitation services
- Experience working within a community setting and working knowledge of community resources
- Experience working with people who have conflicts with the law and exposure to the criminal justice system is preferred
- Experience working with Crisis Intervention Services

Knowledge/Skills/Abilities:

- Basic working knowledge of computer software
- Ability to work cooperatively and independently with minimal supervision and as part of a team
- Effective problem solving and decision-making skills
- Proficiency in managing challenging behaviours
- Excellent interpersonal/verbal/written communication skills
- Ability to maintain confidentiality as per PHIPA (Personal Health Information Protection Act)
- Working knowledge of the Mental Health Act, Residential Tenancy Act and the Health Care Consent Act
- Knowledge/experience using the principles and practices of psychosocial rehabilitation

Personal Suitability:

- Commitment to continuous learning
- Demonstrated positive work record and good attendance
- Demonstrated commitment to client and family-centered care
- Willing to work flexible hours; days, evenings, weekends, and holidays

Selection Process:

Candidates will be selected for the position based on their skill, ability, experience, and qualifications as identified in their resume

Shift:

Days, evenings, weekends, and holidays

French Language Services Required:

Bilingualism is an asset. If no bilingual candidates (both internal and external) meet the qualifications, unilingual candidates will be considered

Salary:

\$30.10 – \$35.31/hour
 \$54,782.....\$64,264* (*based on full-time hours)

Send resume and cover letter via email

Please note the job competition number (see above) in the subject line of the email to:

careers@nbd.cmha.ca

CMHA-NBD promotes the principles of and adheres to the tenets of the Ontario Human Rights Code. We strongly encourage applicants with lived experiences, from Indigenous communities, people of all races, colors, ethnic origins, religions, disabilities and sexual orientations to apply. We recognize that equitable access to employment is an agent in social change.