



JOB POSTING

Competition Number 2023-04

Union/Non-Union: OPSEU
Position: Brief Intervention Case Manager (BICM)
Status: Permanent Full Time
Program: Support Programs
Initially assigned to: 178 Main Street West

Purpose:

Reporting to the Program Manager, Brief Intervention Case Managers work with other health service providers to offer comprehensive services to those who struggle with symptoms of mental illness, as well as facilitating referral and ensuring a linkage with the current mental health system.

Education and training:

- Proof of successful completion of a post-secondary education in Social Services or Nursing and proof of registration with the College of Nurses (if applicable)

Requirements:

- A negative Police Vulnerable Sector Check
- A valid class G driver’s license and proof of insurance
- Daily access to a reliable vehicle
- Current CPR certificate - level C or willingness to obtain
- Current Non-Violent Crisis Intervention (NVCI) training or willingness to obtain
- Current Applied Suicide Intervention Skills Training (ASIST) or willingness to obtain
- Current Safe Food Handling course or willingness to obtain
- Able to lift at a minimum 20 lbs. from squatting to standing position
- Bilingualism (English/French) is required

Experience:

- Minimum 3 to 5 years of experience working with vulnerable populations, specifically adults living with a serious and persistent mental illness and/or acquired brain injury (ABI) and/or Addictions and/or complex healthcare needs providing assessments and rehabilitation services
- Experience working in a community setting and working knowledge of community resources

Knowledge/Skills/Abilities:

- Basic working knowledge of computer software
- Ability to work cooperatively and independently with minimal supervision and as part of a team
- Effective problem solving and decision-making skills
- Proficiency in managing challenging behaviours
- Excellent interpersonal/verbal/written communication skills
- Ability to maintain confidentiality as per PHIPA (*Personal Health Information Protection Act*)
- Working knowledge of the Mental Health Act, Residential Tenancy Act and the Health Care Consent Act
- Knowledge/experience using the principles and practices of psychosocial rehabilitation
- Knowledge of Community Treatment Orders
- Knowledge of the DSM V as it relates to criteria for service

Personal Suitability:

- Commitment to continuous learning
- Demonstrated positive work record and good attendance
- Demonstrated commitment to client and family-centered care
- Willing to work flexible hours; days, evenings, weekends, and holidays

Selection Process:

Candidates will be selected for the position based on their skill, ability, experience, and qualifications as identified in their resume

Shift:

Days, evenings, weekends, and holidays

French Language Services Required:

Bilingualism is required. If no bilingual candidates (both internal and external) meet the qualifications, unilingual candidates will be considered

Salary:

\$26.54 – \$31.65/hour
 \$48,302.....\$57,603* (*based on full-time hours)

Please send resume and cover letter and quote the job competition #2023-04 to:

careers@nbd.cmha.ca

CMHA-NBD promotes the principles of and adheres to the tenets of the Ontario Human Rights Code. We strongly encourage applicants with lived experiences, from Indigenous communities, people of all races, colors, ethnic origins, religions, disabilities and sexual orientations to apply. We recognize that equitable access to employment is an agent in social change.