

Competition Number 2021-32

Union/Non-Union: OPSEU

Position: Personal Support Worker (Residential Worker)

Status: Casual

Program: Specialized Housing Initially Assigned to: To Be Determined

Purpose:

Reporting to the manager of the Specialized Housing Program, Personal Support Workers provide hands on assistance to clients and the Specialized Housing Program. Personal Support Workers will be responsible for providing care focusing on the client's activities of daily living.

Education and training:

 Proof of successful completion of a Personal Support Worker (PSW) certificate from a recognized Ontario PSW program or 3 to 5 years' experience providing personal support in the daily living of residential clients.

Requirements:

- A negative Police Vulnerable Sector Check.
- A valid class G driver's license and proof of insurance.
- Daily access to a reliable vehicle.
- Current CPR certificate- level C. or willingness to obtain.
- Current Non-Violent Crisis Intervention (NVCI) training or willingness to obtain.
- Current Safe Food Handling course or willingness to obtain.
- Must be able to perform the physical demands of the job; lifting, carrying, positioning, transferring, holding, benching.
- Hiring of new employees is contingent on the successful candidate being fully vaccinated against COVID-19 at the time of hire and providing a copy of their confirmation of vaccination documentation upon offer of employment

Experience:

- Personal Support Worker (PSW) certificate plus 1 year of experience or 3-5 years of experience without a PSW certificate.
- Recent experience working with vulnerable populations, specifically adults living with a serious and persistent mental illness and/or ABI and/or addictions or complex healthcare needs.

Knowledge/Skills/Abilities:

- Basic working knowledge of computer software.
- Ability to work cooperatively and independently with minimal supervision and as part of a team.
- Effective problem solving and decision making skills.
- Proficiency in managing challenging behaviours.
- Excellent interpersonal/verbal/written communication skills.
- Ability to maintain confidentiality as per PHIPA (Personal Health Information Protection Act)

Personal Suitability:

- Commitment to continuous learning.
- Demonstrated positive work record and good attendance.
- Demonstrated commitment to client and family centered care.
- Willing to work flexible hours; days, evenings, overnights, weekends and holidays.

Selection Process:

Candidates will be selected for the position on the basis of their skill, ability, experience and qualifications as identified in their resume. Preference will be given to those who have a PSW certificate.

Shift: Days, evenings, overnights, weekends and holidays.

<u>French Language Services Required:</u> Bilingualism is an asset. If no bilingual candidates (both internal and external) meet the qualifications, unilingual candidates will be considered.

Salary: \$18.20 - \$20.55/hour

\$ 33,127.....\$37,415* based on full-time hours

Send resume and cover letter via email

ATTN: Casey Bailey Human Resources Generalist

cbailey@nbd.cmha.ca

Please note the job Competition Number (see above) in the subject line of the email

CMHA-NBD welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.