

Competition Number 2021-51

Union/Non-Union: OPSEU
 Position: Housing Support Worker
 Status: Casual
 Program: Housing
 Site: Initially assigned to 501 Morris

Purpose:

Reporting to the Housing Services Manager, the Housing Support Worker gives direction and support in a supportive housing setting for up to eight adults as well as working on upgrading daily living skills for residents who have experienced psychiatric problems. They also deliver outreach support to former residents living in the community.

Education and training:

- Degree or diploma with specialization in Health or Social Sciences.
- Two or more years of experience working with individuals living with complex needs including mental illness and addictions.

Requirements:

- A negative Police Vulnerable Sector Check.
- A valid class G driver's license and proof of insurance.
- Daily access to a reliable vehicle.
- Current CPR certificate- level A or willingness to obtain
- Current Non-Violent Crisis Intervention (NVCI) training or willingness to obtain
- Current Workplace Hazardous Materials Information System certification or willingness to obtain

Experience:

- Minimum 3 to 5 years of experience working with vulnerable populations, specifically adults living with a serious and persistent mental illness and/or Acquired Brain Injury (ABI) and complex healthcare needs providing assessments and rehabilitation services.
- Experience working in a community setting and strong knowledge of community resources, client assessments, goal planning, life skills development and support

Knowledge/Skills/Abilities:

- Basic working knowledge of computer software.
- Ability to work cooperatively and independently with minimal supervision and as part of a team.
- Effective problem solving and decision-making skills.
- Proficiency in managing challenging behaviours.
- Excellent interpersonal/verbal/written communication skills.
- Ability to maintain confidentiality as per PHIPA (*Personal Health Information Protection Act*)
- Understands satisfactory standards of nutrition and hygiene
- Ability to advocate for residents
- Assisting residents with medication needs
- Knowledge/experience using the principles and practices of psychosocial rehabilitation

Personal Suitability:

- Commitment to continuous learning.
- Demonstrated positive work record and good attendance.
- Demonstrated commitment to client and family-centered care.
- Willing to work flexible hours; days, evenings, overnights, weekends and holidays.

Selection Process: Candidates will be selected for the position on the basis of their skill, ability, experience and qualifications as identified in their resume.

Shift: Days, evenings, overnights, weekends and holidays.

French Language Services: Bilingualism is an asset. If no bilingual candidates (both internal and external) meet the qualifications, unilingual candidates will be considered.

Salary: \$25.01..... \$27.56/hour
 \$ 45,518..... \$50,159 annually (* based on full-time hours)

Send resume and cover letter via email ONLY
ATTN: Casey Bailey - Human Resources Generalist
cbailey@nbd.cmha.ca

Please note the Job Competition Number (see above) in the subject line of the email.